

공공도서관 통계 항목의 설정과 수집 방법의 개선을 위한 연구

A Study on the National Public Library Statistics Program to Improve Statistics Items and Collection System

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#### 초 록

공공도서관 통계는 도서관 자원 및 서비스에 대한 객관적이 평가지표인 동시에 도서관 계획 및 정책의 수립 과정을 비롯한 도서관 경영 전반에 유용하게 이용될 수 있는 도구이다. 본 연구는 공공도서관 현황에 대한 정확한 측정과 보고가 이루어질 수 있는 국가단위의 공공도서관 통계 수집 및 제공 시스템을 확립하기 위해 이루어져야 할 기본적인 과제가 무엇인가를 밝히고 개선 방향을 제시하는 것을 목표로 한다. 이를 위하여 문헌연구를 통하여 통계의 의의와 이용자 및 활용분야를 정리하고, 주요 국가단위 공공도서관 통계수집 사례를 살펴본 후, 도서관협회에서 매년 발행하는 『도서관 통계』를 대상으로 공공도서관 통계 수집 현황을 통계항목의 타당성, 수집통계의 신뢰성, 일관성 및 신속성, 그리고 도서관 평가 및 경영과정에서의 유용성을 중심으로 분석하고 개선을 위한 방안을 제시하였다.

#### ABSTRACTS

Public library statistics can be a useful tool for measuring public library resources and services and also supporting management process including planning and policy development. This study attempts to present an advanced national public library statistics system to report accurate description of public library situation. Main user groups and useful areas of public library statistics were identified through literature review, and the emerging trends of public library statistics systems at the national and international levels were summarized. Current public library statistics system, annually collected and published by the Korean Library Association, was analyzed and ways for the improvement were suggested particularly in the aspects of validity, reliability, consistency, currency, and utility.

키워드: 도서관통계, 공공도서관평가, 공공도서관경영, 통계항목, 통계수집체계

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